



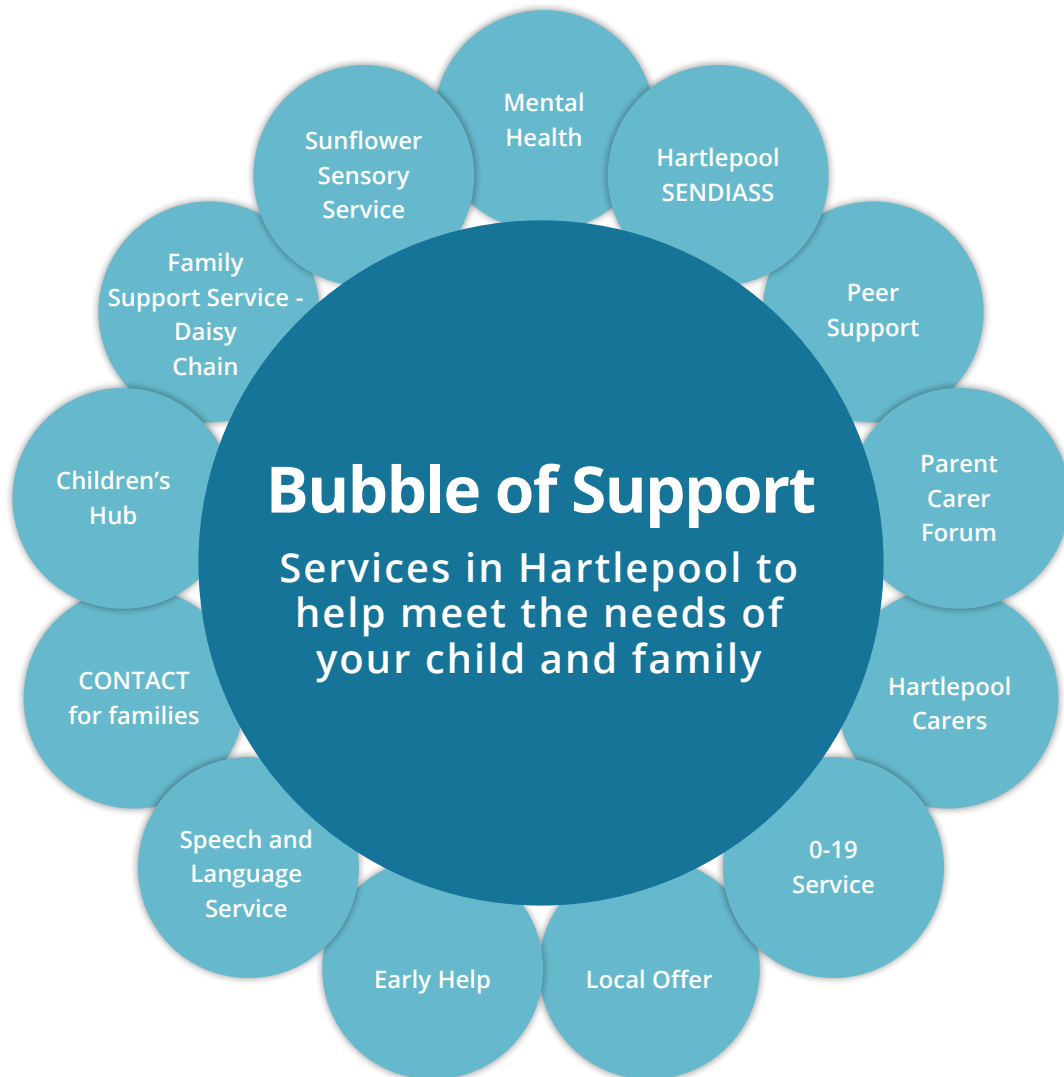
Bubble of Support Hartlepool

A parent carer guide to services available in Hartlepool

For further information on services
and support in Hartlepool please visit
www.hartlepoolnow.co.uk

📍 Civic Centre, Victoria Road, Hartlepool, TS24 8AY
✉ hartlepoolnow@hartlepool.gov.uk

In this booklet you'll find:



Neurodevelopmental Pathway Website

Hartlepool and Stockton's Needs Led Neurodevelopmental Pathway - NHS Tees Valley CCG.

Website - <https://teesvalleyccg.nhs.uk/our-work/hartlepool-stocktons-needs-led-neurodevelopmental-pathway/>



Early Help

Early Help is about identifying where a child and their family might need support in either the early years of a child's life or in the early stages of a problem at any time in their childhood.

Website - www.hartlepool.gov.uk/info/20078/children_and_families/123/early_help

Email - childrenshub@hartlepool.gov.uk

Call - 01429 284284



0-19 Service

0-19 services is the universal offer which refers to school nursing, health visiting and parenting support. This service is commissioned by the Public Health Team within the Local Authority. In Hartlepool this service is provided by Hartlepool Borough Council.

Email - childrenshub@hartlepool.gov.uk

Call - 01429 284284

Hartlepool SENDIASS
Information, advice and support service

Hartlepool SENDIASS

Hartlepool's Special Educational Needs and Disability Information, Advice and Support Service (SEND IASS). We offer impartial information, advice and support to children and young people with special educational needs and disabilities. The service is impartial, confidential and free.

Website - www.hartlepoolsendiass.co.uk

Email - HARTLEPOOLIASS@hartlepool.gov.uk

Call - 01429 284876

Information on local services and support available for children and young people with Special Educational Needs or Disabilities (SEND).

Website - www.hartlepoolnow.co.uk/local_offer



Family Support Service - Daisy Chain

The Family Support Team, based at Daisy Chain, are here to support young people aged 0-18 years and their families, no matter where they are on their autism, ADHD, sensory processing or FASD journey. This means that your young person does not need to have a diagnosis or even be on the neurodevelopmental pathway to access support from the team. We are here to listen to your concerns and hear your voice.

Website - www.daisychainproject.co.uk/Pages/Category/neurodevelopmental-child-and-family-support

Email - family.support@daisychainproject.co.uk

Call - 01642 531248



Sunflower Sensory Service

The Sunflower service is delivered by experienced members of the Paediatric Occupational Therapy team. They provide a series of three friendly and interactive workshops called Sunflower Parent Training. It is an education training course designed to provide parents/carers with information and strategies to empower them in lifelong support for their child's experiences sensory integration difficulties. The skills learnt will be used every day to support the child to develop, learn and play.

Call - University Hospital of Hartlepool - 01429 522717



SALT (Speech and Language Therapy)

We work with children and young people, from birth to 19 years old, who have speech, language and communication needs or difficulties with eating, drinking and swallowing.

Call - 01429 522717

Email - nth-tr.childreasureservicesadminhub@nhs.net



Children's Hub

The Children's Hub provide information, advice and guidance on services and support for children, young people and families.

Website - www.hartlepool.gov.uk/info/20078/children_and_families/120/the_childreasures_hub

Email - childrenshub@hartlepool.gov.uk

Call - 01429 284284



CAMHS (SPOC)

The child and adolescent mental health services (CAMHS) across Teesside has a single point of access for referrals and self-referrals to CAMHS. The service is available to anyone with concerns including parents, carers, school staff, health professionals and GPs, and children and young people worried about their own mental health.

Website - www.tewv.nhs.uk/services/hartlepool-community-team-for-children-and-young-people

Email - tewv.stspoc-camhs@nhs.net

Call - 0300 2000 000



KOOTH

Kooth is a free online counselling and emotional wellbeing support service providing young people aged 11-25 years, with a safe and secure means of accessing support from a professional team of qualified counsellors.

Website - www.kooth.com and/or www.xenzone.com



1 Hart, 1 Mind, 1 Future

We are a group of parents & Carers of children with Special Educational Needs (SEN) and disabled children aged 0-25.

We work alongside our local authority, education, health service and other service providers to make sure the services they plan, commission, deliver and monitor meet the needs of children and families in Hartlepool.

1 Hart, 1 Mind, 1 Future gathers information from Parent/Carers and Professionals and using these unique shared experiences will help to shape the development and delivery of services to our children and young people.

Website - www.1hart1mind1future.co.uk

Email - tracie.bestford@hartlepoolcarers.org.uk

Call - 01429 283095



Hartlepool Carers

Hartlepool Carers is a non profit organisation. Our vision is for all Carers to be recognised, valued, and supported in a caring role.

At Hartlepool Carers we provide support for people who look after others. That doesn't mean professional or paid carers. We support people who care for their husband, wife, mam, dad, son, daughter, sibling, friend or other relative.

Website - www.hartlepoolcarers.org.uk

Email - staff@hartlepoolcarers.org.uk

Call - 01429 283095



Families First

We believe that everyone of all ages, regardless of ability or additional need, should be afforded the same life opportunities.

All of the projects and services we offer, all aim towards making the world a much fairer place for those with additional needs, autism and disabilities.

Website - www.hartlepoolfamiliesfirst.org.uk

Call - 01429 867016



HSNSG

We are a local charity in Hartlepool providing support for children and young people with disabilities. This support extends to their families and friends.

Website - www.hsnsg.org.uk

Call - 01429 863766



CONTACT

Contact are here for all families with disabled children – supporting families, bringing families together and helping families take action for others. Our vision is that families with disabled children feel valued and are strong, confident and able to make the decisions that are right for them.

Website - www.contact.org.uk

Call - 0808 808 3555

Further Information

DSNE

Down's Syndrome North East is the leading organisation for the help and support of all people with Down's Syndrome and their families and friends. We cover Northumberland, Tyneside, Wearside, Durham and Teesside.

Email - contact@DSNE.org.uk

Call - 0870 765 2121

Text - 07740 511814

Autism North East

Autism North East is a social enterprise offering assessment and intervention services to both families and professionals in the North East of England, working in partnership with community groups.

Email - info@autismnortheast.org.uk

Call - 07957 755746